

TROY HARLAN

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SUMMARY

A foremost senior Workday Integrations technical expert in the Workday ecosystem with over 6 years of experience, including on Workday's brand-new Platform as a Service capability, 10 years of domestic and international abroad experience in PeopleSoft implementations, and 2 years in Product Management, Marketing, and Sales Engineering at software startups. Certifications in Workday Integrations, Workday Studio Integrations, Workday CCB Integrations, Workday HCM, and MuleSoft Anypoint Workday Connector.

PROFESSIONAL EXPERIENCE

Deloitte Consulting, San Diego, CA & San Francisco, CA April, 2012 – Present

Manager / Specialist Master & Sr. Consultant

As a lead architect, manager, and engineer, have been personally involved in taking "live" over 15 domestic, international, and M&A (divestitures and mergers) clients of Workday Human Capital Management (HCM), Payroll, Recruiting, and Finance. As a regular and active Workday Altitude, Hackathon, and Rising participant with close relationships with Workday's Field Readiness and Product teams, have been a key advisor of integration best practices and technical architecture strategies within Deloitte's Workday practice, both domestically and internationally.

- Managed Deloitte's Workday Integrations partner relationship efforts with software firms MuleSoft and Anaplan. Created and led the efforts on the first proof of concept inbound and outbound integrations between Workday's Finance APIs and Anaplan's newly developed MuleSoft connector using MuleSoft Anypoint Studio.
- Workday Partner ecosystem Product Lead of Mobile as well as Deloitte's representative with Workday for all Integrations Product Leads; internal Deloitte Subject Matter Expert (SME) of Workday Authentication/SAML as well as "hub" integrations with Enterprise Service Buses (ESBs) and Data Warehouses
- Led Deloitte to a 1st Place prize of all Services Partners at Workday Altitude 2017's Hackathon competition, using the brand-new Platform as a Service (PaaS) to enhance Workday Finance's period close process by displaying period close progress in the Visual Presentation Services (VPS) layer while integrating Workday's API in real-time with Slack's REST API. Before and after Altitude led Deloitte's internal effort to assess and prioritize roadmap of 100 PaaS, product, and implementation tool ideas.

Aggressor LLC, San Francisco, CA April, 2011 – April, 2012 (Acquired by Deloitte Consulting)

Sr. Consultant & Consultant

As Integration Lead and engineer, took "live" over 10 domestic and international clients of Workday HCM and Payroll. Designed, built, and tested over 20 integrations, including complex Applicant Tracking System (ATS), Benefits, and General Ledger (GL) integrations using Workday Studio, EIB, CCBs.

- Integrations Lead of five engineers, deploying over 60 Workday HCM and Payroll integrations. Worked with client's representatives on all integration discovery, mobile, authentication, and vendor requirements while providing estimates and updates to Project Management and account Partners.

Optimum Solutions, San Francisco, CA

October, 2010 – March, 2011

Principal Consultant

- As Technical Lead and sole technical resource taking retail client Bare Essentials "live" in only twelve weeks on a PeopleSoft HCM v9.0 globalization project, managed all technical and multi-language efforts.
- Technical Lead for a PeopleSoft HCM v9.1 upgrade assessment project for real estate client CBRE

GreenPrint Technologies LLC, Portland, OR

August, 2009 – December, 2009

Sales Engineer

Managed the technical pre and post-sales efforts for all global customers either considering, piloting, or implementing the enterprise edition of GreenPrint's software application.

- Created GreenPrint's first support process for all enterprise customers and end users
- Coordinated and helped prioritize development resolutions with offshore team in Bangalore, India

**Vidoop LLC (now Confident Technologies), Portland,
September, 2008 – May, 2009**

OR

Product Manager & Sales Engineer

Managed product launch efforts in an Agile development environment until startup company went out of business. Managed the technical sales efforts for customers considering, piloting, or implementing Vidoop's authentication and identification RESTful SaaS products and APIs.

- As Product Owner, doubled the usability of [VidoopCAPTCHA](#) while also improving product security

Blue Shield of California, San Francisco, CA & Portland, OR

January, 2006 – January, 2008

Lead Applications Support, IT HR Systems

- Administered Level 2 and Level 3 Production Support for PeopleSoft and other HCM HIPAA compliant applications containing subscriber and provider data.
- Maintained and configured all PeopleSoft HCM and CRM Application Servers, Web Servers, and Batch Servers as well as managed all patch migration efforts between non-production and production environments.

Apex IT, San Francisco, CA

September, 2005 – January, 2006

Senior Consultant, PeopleSoft

- Led and solely performed all technical activities to implement PeopleSoft EPM and Portal for client SEI

Answerthink, Inc. / The Hackett Group, San Francisco, CA

March, 2001 – July, 2005

Senior Consultant, Best Practice Solutions; Senior Consultant & Consultant, PeopleSoft

- Prepared clients FedEx, Cost Plus, and Terramark for their Sarbanes-Oxley audits by interviewing client CTOs, CFOs, DBAs, and system administrators on their IT and Finance controls and then recommending remediations
- Implemented client Verizon's Sarbanes-Oxley software application, S-O Comply
- Technical administrator on three consecutive PeopleSoft implementation projects for client Waste Management
- Engineered Answerthink's internal custom variable compensation application based on PeopleSoft, integrating data from Oracle PTE, PeopleSoft HCM, and ADP Payroll.

The Revere Group, Chicago, IL & San Francisco, CA

June, 1997 – February, 2001

Senior Consultant, PeopleSoft

- Technical Team Lead, developer of integrations, reports, and custom user experience, and server administrator on multiple PeopleSoft Finance implementation projects.
- Beta-tested PeopleSoft HRMS Global Payroll 7.5, Germany at PeopleSoft's Headquarters in Pleasanton, CA, creating automated testing scripts using Rational Robot to verify product met customer requirements
- As an ex-pat in Munich, Germany, enhanced PeopleSoft's German Payroll reporting for client Siemens

EDUCATION

Purdue University, West Lafayette, IN

- Bachelor of Science, Civil/Environmental Engineering
- Completed 5 semesters of Engineering internships for Monsanto in St. Louis, MO and Chocolate Bayou, TX

RELEVANT SKILLS

- Technical: MuleSoft Anypoint Studio, RESTful APIs, SOAP APIs, XSLT, XML, JSON, SQL, Oracle RDBMS, MS SQL Server, Eclipse IDE
- Server Administration: IBM Websphere Web Server, Weblogic Web Server, Tuxedo Application Server
- Additional Certifications: PeopleSoft v8.0 Technical, Ariba Certified Engineer, Microsoft BizTalk Server